

City Hall – Visitor Travel Info

Address: City Hall, Plater Way, Sunderland SR1 3AA

What.3.words: urban.patrol.carbon

Find City Hall using [Google Maps](#)



Encouragement to use Active Travel

The City Hall is well placed for walking, cycling and public transport and staff who can use sustainable transport will be encouraged to do so.

A greater focus on sustainable transport development will not only improve connectivity but will also help to support other crucial initiatives in Sunderland such as helping to relieve traffic congestion, improve air quality, increase levels of physical activity, and improve road safety, mental health, and the reduction of social isolation.

The city has fantastic cycling and walking networks that are undergoing considerable investment to help both the environment and health of the city.

As part of our Carbon Neutral ambition visitors should consider walking or cycling for all or part of their journey which promotes sustainable and active travel as well as improving health and wellbeing.

On Foot

Pedestrian access is via the pedestrian crossings, on Livingstone Road, Cumberland Street and the Keel Line with public entrances to the north and south side of the building.

The site is accessible by excellent quality pedestrian links. Useful links to city centre, close walking distance to Railway Station, St Peters Metro Station, bus stops and Park Lane bus interchange. **Plan your journey by foot:** www.googlemaps.co.uk

Map My Walk is a GPS walking and step tracking application that can help identify a suitable route, including tracking duration, distance, pace, and calories burned. For more info visit: www.mapmywalk.com/app/

The map below shows the approx. distance and walking times from City Centre locations to the City Hall in addition to the number of steps that could be added to our daily targets each time we walk from/to each location.



By Bicycle

There is a vast network of local on and off-road cycle routes across the city which are shown on maps that you can download from the Go Smarter, Go Active Website: www.gosmartergoactive.co.uk

Bicycle Parking

There is sheltered visitor cycle parking located outside the public entrances on the north and south side of the building.

There is also secure public cycle parking available inside St Mary's Car Park.

Public Transport

Plan your bus or metro journey using www.traveline.info

Find out which bus or metro is arriving next by using the Nexus Live Travel Map www.livemap.nexus.org

Bus Services

City Hall is located within a 10-minute walk of the Park Lane Bus Interchange and Fawcett Street where most of the buses stop in the city centre.

The closest bus stops to City Hall are located on St Mary's Boulevard

- Adjacent City Hall Eastbound, A183 St. Marys Boulevard
- Adjacent Keel Square Westbound, A183 St. Marys Boulevard

Buses that currently serve these bus stops are:

- Stagecoach 20 Eastbound to City Centre will pass City Hall to Fawcett Street.
- 700 / 701 Connect Bus Eastbound to St. Peters Metro, Stadium of Light & Westbound to Park Lane Interchange
- Go NE 9 Westbound to City Centre to Park Lane interchange
- Go NE 56 Westbound to City Centre to Park Lane interchange

Metro Services

The following metro stations are located within 800m of City Hall:

St. Peters Metro Station is the nearest station to City Hall with lifts for access. 5-minute walk from City Hall with cycle storage facilities and an e-scooter pick up / drop off area.

Sunderland Station Metro Station within the City Centre, 5-minute walk to City Hall, Cycle hoops and an e-scooter pick up / drop off area.

Park Lane Metro Station within the City Centre, 10 mins walk to City Hall, Cycle hoops and an e-scooter pick up / drop off area.

Railway Station

Sunderland Railway Station, within the City Centre a 5-minute walk. Train operating companies serving this station:

- GNER
- Metro
- Grand Central

Neuron E Scooters

There is currently an E-Scooter Trial taking place in Sunderland until March 2022. City Hall visitors can use the e-scooters to assist the first and last mile of their journey from various pick-up locations including Park Lane Interchange, Sunderland Railway Station, and St. Peters Metro station with a handy parking area outside of City Hall.

Motorcycle Parking

Motorcycles can be parked free of charge in St Mary's Car Park. There are no designated bays, but motorbikes can park in a safe area designated by the staff on duty, near to the office where the staff can see the bike.

Car Parking

It is important to outline that there is **no parking available** at City Hall.

There is a vehicle drop off point on Plater Way outside the north facing entrance of the building which can be used by taxis and other vehicles doing drop-offs and pick-ups.

Vehicular access to City Hall is from St Marys Boulevard, onto Plater Way with a one-way street from east to west exiting onto Cumberland Street.

Blue Badge Holders

There is no disabled parking at City Hall.

Eight disabled parking bays available at Livingstone Road Car Park (free of charge to blue badge holders).

There are nine disabled bays on the second floor of St Marys Car Park available for staff and visitors to use (normal St Mary's car park charges apply).

There are other designated disabled bays in or around the Riverside Sunderland site and local area which are free of charge to all blue badge holders are as follows:

- Union Street – 5 bays (become taxi bays after 6pm)
- Fawcett Street – 4 bays (these are limited to a 3-hour maximum stay)
- Athenaeum Street – 1 long bay (room for 3 cars) (become taxi bays after 6pm)
- Bridge Street – 1 bay (room for 2 cars – not time limited)
- Pann Lane – 2 bays – not time limited
- Prince Street/Middle Street – 7 bays total – not time limited
- South Street – 1 bay (room for 3 cars) – not time limited
- High Street West – 2 long bays – room for 14 cars – not time limited
- John Street – 6 bays – not time limited

There are also pay and display bays (blue badge holders can use for unlimited time free of charge if they display a valid blue badge) on Bridge Street, High Street West and St Thomas Street. A little further away is West Wear Street, Charles Street and High Street West car parks which are available for blue badge holders free of charge for unlimited time.

In addition, badge holders can park on single or double yellow lines, as long as there is no loading restriction in place (indicated by kerb blips/markings and signs), for up to 3 hours as long as they display a valid badge and parking disc set at the time of arrival.

Public Car Parks & Costs

There are various public car parks located across the city that could be used by visitors the closest being **St Mary's** and **Livingstone Road**.

All public car parks in Sunderland are free after 3pm.

Payment of the daily or hourly rate can be made with cash at the machines or in most locations by using the RingGo cashless parking facility. Details of the RingGo system is available on posters at each location.

For more info visit www.sunderland.gov.uk/RingGo

Public Car Park Costs

Name of car park	No. of spaces	Day(s)	Time	Tariffs
St Marys	480	Mon – Fri	0800 – 1500 1500 – 0000 0000 - 0800	£1.50/hour Free 90p/hour
		Saturday	0800 – 1800 1800 - 0800	£1.50/hour 90p/hour
		Bank Holiday	All day	£2 flat rate
Livingstone Road	157	Mon – Fri	0800 – 1500 1500 – 0000 1800 - 0000	£1.30/hour Free £2 Flat Rate
		Saturday	0800 – 1800 1800 - 0000	£1.30/hour £2 flat rate
		Bank Holiday	All day	Free
West Wear Street	27	Mon – Fri	0800 – 1500 1500 – 0800	£1.00/hour Free
		Saturday	0800 – 1800 1800 – 0800	£1.00/hour 90p/hour
		Daily Rate Permit	1 day 28 days	£5.00 £75.00
Charles Street	27	Mon – Fri	0800 – 1500 1500 – 0800	£1.00/hour Free
		Saturday	0800 – 1800 1800 – 0800	£1.00/hour 90p/hour
		Daily Rate Permit	1 day 28 days	£5.00 £75.00
High Street West	42	Mon – Fri	0800 – 1500 1500 – 0800	90p/hour Free
		Saturday	0800 – 1800 1800 – 0800	90p/hour 90p/hour
		Permit	28 days	£112.50
Sunnside	649	Mon – Fri	0800 – 1500 1500 – 0800 0800 - 0800	£1.30/hour Free 90p/hour
		Saturday	0800 – 1800 1800 – 0800	£1.30/hour 90p/hour
		Bank Holiday	All Day	£2.00
		Daily Rate Permit	1 day 28 days	£5.00 £75.00

Electric Car Charging

West Wear Street car park has the Fastned Charging station that is close to the Riverside Sunderland site. The UK' first 24/7 drive through electric filling station has a bespoke canopy and provides:

- 2 x 175kw ultra rapid charging units
- 4 x 50kw rapid charging units.

It is ideally located for drive in, short stay to recharge batteries for EV vehicles at a rate of 39p/kwh. For more information visit www.fastnedcharging.com/en/

In council managed car parks pay and display parking will apply upon arrival.

A list of all charging points in the city centre are shown below.

Car Park	EV Points	Network	Cost to charge
Boughton Street Car Park	2 x 7kw	Charge your Car	Free
Charles Street Car Park	2 x 7kw	Charge your Car	Free
Civic Centre Level 4 and 5	3 x 7kw	Charge your Car	Free
Harbour View Car Park	2 x 7kw	Charge your Car	Free
Livingstone Road Car Park	2 x 7kw	Charge your Car	Free
Nile Street Car Park	1 x 7 kw	Charge your Car	Free
St Marys Level 1 and 2	4 x 7kw	Charge your Car	Free
Sunniside Level 2 and 4	3 x 7kw	Charge your Car	Free
Tatham Street Car Park	1 x 7kw	Charge your Car	Free
West Wear Street Car Park	6	Fastned	39p/kwh